



HP Operations Analytics for HP OneView Deployment Service

Extending HP OneView with analytics

HP Operations Analytics for HP OneView Deployment Service (the “Service”) is a fixed-price, fixed-scope service. This Service assists you with planning the deployment of the HP Operations Analytics for HP OneView appliance. An HP Software Professional Services Consultant (“HP Consultant”) will accelerate product adoption by configuring the HP Operations Analytics for HP OneView appliance, integrating it with the HP OneView appliance, validating the solution, and mentoring you using best practices to maximize the out-of-the-box functionality.

Service implementation

Phase 0—Preparation and planning

Project preparation and initiation activities, virtual meetings for project kickoff and communicating deployment requirements.

Phase 1—Deployment

Once you have deployed the HP Operations Analytics for HP OneView appliance, the HP Consultant will remotely configure the appliance, integrate it with the HP OneView appliance and validate the solution.

Phase 2—Document and Mentor

Review deployment and configuration documentation. Review alerting, user, and tenant creation, and out-of-the-box dashboards.

Phase 3—Closure

Deliver deployment documentation. Complete hand-off and service closure activities.

Service planning and deployment

The HP Consultant will remotely deliver the Service full time for a total of three (3) days.

The HP Consultant will deliver the service during local HP standard business hours at

their remote location, excluding HP holidays, unless otherwise agreed to in writing by HP.

Description of services and deliverables

HP does not deploy the HP Operations Analytics for HP OneView appliance (already completed by you). The HP Consultant will deliver the following activities:

- Project preparation and planning
 - Confirm with you the scope of this Service
 - Identify project roles and responsibilities
 - Confirm whether all Service prerequisites as identified in the Service Eligibility section are met
 - Confirm whether your environment includes all hardware, firmware, software, and access required by the HP Consultant to deliver this Service
 - Verify your readiness and schedule the HP Consultant to begin the Service tasks
- Deployment
 - Verify the deployment of the HP Operations Analytics for HP OneView appliance, connectivity, and supportability
 - Assist you with the installation of the HP Operations Analytics for HP OneView license
 - Configure and integrate the HP Operations Analytics for HP OneView appliance to monitor one (1) HP OneView appliance with out-of-the box collections and dashboards
 - Test and verify data collection and dashboard rendering
 - Create up to two (2) role-based users within HP Operations Analytics for HP OneView application
- Document and Mentor
 - Document the deployment and configuration
 - Discuss and review alerting within HP Operations Analytics for HP OneView appliance

- Review out-of-the-box user and tenant creation functionality (no custom tenants created)
- Review out-of-the-box dashboards and dashboard creation (no custom dashboards created)
- Project closure
 - Deliver “as-is” Service documentation
 - Complete hand-off and Service closure activities

Service limitations

Phases one (1) through three (3) of this Service will be delivered as a single, continuous event. Environments requiring multiple engagements or phases over longer periods of time are not included in this Service, but can be accommodated at additional cost through a Statement of Work. Activities such as, but not limited to, the following are excluded from this Service:

- Integration or configuration of any software in HP Operations Analytics for OneView not explicitly mentioned as part of the Service
- Assistance or troubleshooting of pre-existing product installs including the HP OneView appliance

Hours specified for the Service in this data sheet are the maximum service hours allowed. Anything beyond this must be purchased via a separate order.

Customer requirements

To ensure a successful service implementation, you must:

- Assign designated person(s) from your staff who will grant all approvals, provide information, attend meetings, and otherwise be available to assist HP in facilitating the delivery of this Service

- Ensure that all Service prerequisites as identified in the Service eligibility section are met
- Ensure the availability of and entitlement to all hardware, appliance, firmware, and software required by the HP Consultant to deliver this Service
- Provide software licenses and media for all products
- For remote work, attend HP conference calls and be able to access a HP virtual meeting application. If you cannot access the HP application, you must provide an alternative online meeting capability
- For remote work, provide remote access to your network via a virtual private network or an equivalent capability mutually agreed to by HP and you
- Be responsible for all applicable backups

Service eligibility

You must provide the following for delivery of this Service:

- Your SAID number as required to create cases with HP Support
- If and where needed, access to system administrator(s), database administrator(s), and network engineers(s) to support configuration and integration of the HP Operations Analytics for OneView appliance
- Access to your network and servers (including, but not limited to, VPN) to support configuration and integration activities as needed

Estimated Service duration

Resource	Remote
	SKU H9S66A1
Project Manager	Six (6) hours
Offsite or remote Technical Specialist	Twenty eight (28) hours

The Service in SKU H9S66A1 does not include onsite visits.

Estimated duration shown is a sample guideline and shows average duration. Please consult with your local representative for more information.

HP responsibilities

HP shall observe HP work rules and security and safety policies while performing the service.

Terms

This offering consists of a consulting and training effort and is governed by the HP Customer Terms. All capitalized terms used in this Data sheet, but not otherwise defined, will have the meaning assigned to them in the Terms. For purposes of this Data sheet, “services” mean consulting, integration, professional services or technical services performed by HP under this Data sheet. Services excludes hardware maintenance and repair, software maintenance, education services, or other standard support services provided by HP; software as a service; managed print services; and outsourcing services.

Acceptance of Deliverables occurs upon delivery.

Hiring of Employees. You agree not to solicit, or make offers of employment to, or enter into consultant relationships with, any HP employee involved, directly or indirectly, in the performance of services hereunder for one (1) year after the date such employee ceases to perform services under the terms of this Data sheet. You shall not be prevented from hiring any such employee who responds to a general hiring program conducted in the ordinary course of business and not specifically directed to such HP employees.

Authorization to Install Software. During the provision of services, HP may be required to install copies of third-party or HP-branded software and be required to accept license terms accompanying such software (“Shrink-Wrap Terms”) on your behalf. Shrink-Wrap Terms may be in electronic format, embedded in the software, or contained within the software documentation. You hereby acknowledge that it is your responsibility to review Shrink-Wrap Terms at the time of installation, and hereby authorizes HP to accept all Shrink-Wrap Terms on its behalf.

Intellectual Property. HP may provide HP tools, templates, and other pre-existing intellectual property of HP during the course of providing services (“HP Pre-existing IP”). HP Pre-existing IP does not include, nor is considered a part of, either the Deliverables or HP software products. HP retains all intellectual property ownership rights in such HP Pre-existing IP. All HP Pre-existing IP is HP Confidential Information. HP Pre-existing IP may be governed by additional license terms that are embedded in the HP Pre-existing IP.

Payment and validity

This offering will be pre-billed. You agree to pay invoiced amounts within thirty (30) days of the invoice date. This is a fixed price service and unused hours are not refunded. If applicable, you must schedule delivery of the offering to be completed within a period of one (1) year from the date of purchase. Notwithstanding the previous sentence, HP’s obligations to deliver the offering under this Data sheet are considered fulfilled and your rights of receipt of the offering under this Data sheet will expire one (1) year from the date of purchase.

Pricing for the offering may vary by country.

Cancellation

To avoid a Cancellation Fee as defined herein, you shall notify HP in writing of cancellation or rescheduling at least ten (10) business days prior to the offering start date. Cancellations or rescheduling with less than ten (10) business days notification will incur 100% of the offering fee (“Cancellation Fee”). If you cancel with ten (10) or more business days in advance of scheduled delivery, you may reschedule only if delivery will be complete within one year from the purchase date.

Change in scope

Changes in scope are not allowed. You can request additional or different services, if available and at additional cost, through a statement of work or change order.

Learn more at

hp.com/go/hpswprofessionalservices

SKU H9S66A1

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