Hewlett Packard Enterprise

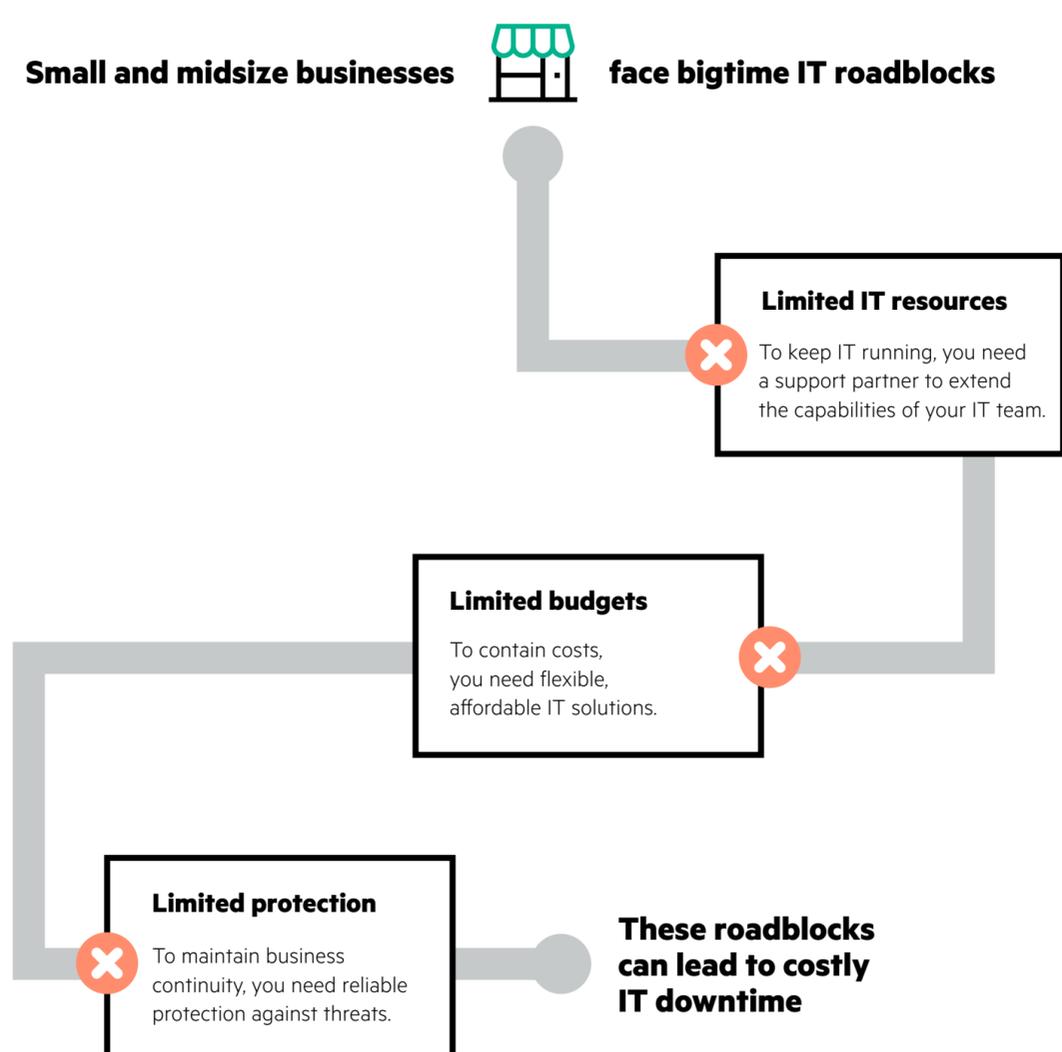# Your business runs on IT. What happens if your IT fails?

Get on the path to higher IT uptime with expert services and support

Small and midsize businesses face bigtime IT roadblocks

Limited IT resources
To keep IT running, you need a support partner to extend the capabilities of your IT team.

Limited budgets
To contain costs, you need flexible, affordable IT solutions.

Limited protection
To maintain business continuity, you need reliable protection against threats.

These roadblocks can lead to costly IT downtime

Even a little IT downtime has a big price tag.

Lost productivity
37%

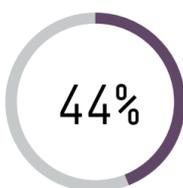**37%** of employee productivity is lost during downtime.[1]

Lost time
552
person-hours are lost annually to downtime.[1]

Lost money

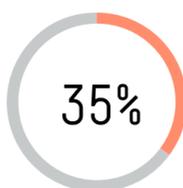|	50K	150K	250K
1 hr			
2 hr			
3 hr			

Downtime results in an average loss of **$75,000/hr.**[2]

Downtime also hurts your staff, customers, and reputation.[1]

44%
say staff morale suffers

35%
say customer loyalty suffers

50%
say business reputation suffers

Downtime costs more than you think. So why risk it?

Keep your business running with Hewlett Packard Enterprise Support Services—the fast route to higher uptime and lower costs

Quick resolution of problems
Access the right people with the right skills

Up to **55%** faster resolution time[3]

Near **100%** diagnostic accuracy[4]

Hewlett Packard Enterprise
Support Services

More system uptime
Protect your business against new threats

Up to **77%** reduction in downtime[3]

Local delivery on a global scale
Gain affordable IT solutions to contain costs

1,700+
global Partner Ready Services Delivery partners

170
countries with HPE offices

Think IT support services will break your budget? Think again. You might spend more on a daily cup of coffee than you'd spend on HPE Support Services.

Don't bring your business to a halt. Keep moving with HPE Support Services and Just Right IT solutions. Get the full story: hpe.com/services/JustRightIT