HPE Datacentre Care for Multivendor
Integrate your technology across your IT

The challenge

Managing a multivendor IT environment creates increased complexity. In addition, people and process issues can also affect IT—A management tool not set up or fully exploited, difficulty in resolving complex incidents, changing management processes, firmware and software revisions not current or compatible, untested changes put into production, are just a few examples. Day to day routine tasks can consume too much time and slow down, taking your staff's focus away from business priorities.

Why HPE Datacentre Care for Multivendor?

As part of modernisation, our experts will help your IT manage across technologies and platforms. Have one place to call and one team to work with for all of your IT, both on-premises and cloud. We can help manage and eliminate interoperability issues and standardise processes—easily integrate multiple vendor technologies, operating systems, and business applications and take advantage of strategic partnerships to have a smooth and stable IT that is at peak performance.

A simplified experience
One partner for all your IT operational needs giving you direct access to technical expertise for multiple vendor technologies, operating systems, and platforms.

Direct, fast access to expertise
Assigned support team, both local and remote, for your entire IT environment. Receive your best practice and operational advice that is relevant to your specific IT. Access to the HPE Multivendor Centre of Expertise for questions and resolution of issues.

Tailored to specific needs for increased reliability and stability
Access a flexible suite of proactive services dependent on your needs. Choose the level of support that you need to help get problems resolved quickly.

Learn more at
hpe.com/services/datacentercare

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"We improve the response time for data centre incidents and planned maintenance windows. We now focus on the core business related projects by using HPE expertise for multivendor support as a partner that cares for our data centre."

– Celio Costa, IT Manager, Iron Mountain Do Brasil LTDA

98%[*]
of surveyed organisations state that the HPE assigned support team who understands their environment as a valuable benefit

97%[*]
of surveyed organisations rate access to technical specialists as valuable with respect to mitigating risks

96%[*]
of surveyed organisations rate issue identification and prevention as valuable to supporting their IT in mitigating risk

96%[*]
agree that their HPE Datacentre Care team cares about their success

* TechValidate HPE Datacentre Care customer survey, May 2018

Hewlett Packard Enterprise