

HPE Operational Services coverage for HPE ProLiant options

HPE Operational Services coverage for excluded options

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Certain HPE server options require the purchase of support services on the individual option in order to receive support services (beyond warranty) for that product. These services are purchased separately from support services that are made available for purchase with the main product. The HPE options for ProLiant and BladeSystem servers listed below have support services available for purchase for the specific option. For a full listing of support services available for these options, please visit ssc.hpe.com/portal/site/ssc/?action=determineNodeContents&nodeId=31177.

Existing products

BladeSystem options

Ethernet blade switches

The HPE 6125XLG Ethernet Blade Switch includes 3 years 9x5 next-business-day support. HPE Care Pack Services for the HPE 6125XLG are available to uplift or extend coverage.

711307-B21	HPE 6125XLG Ethernet Blade Switch
737230-B21	HPE 6125XLG Ethernet Blade Switch with TAA
787635-B21	HPE 6127XLG Ethernet Blade Switch
787635-B22	HPE 6127XLG Ethernet TAA Blade Switch

Fibre Channel

All Fibre Channel (FC) SAN/fabric options for BladeSystem are supported with product specific Care Packs.

AJ820A/B	HPE B-series 8/12c BladeSystem SAN Switch
AJ821A/B	HPE B-series 8/24c BladeSystem SAN Switch
AJ822A/B	HPE 8/24c BladeSystem Power Pack+ SAN Switch
AW563A	HPE MDS 8/12c BladeSystem Fabric Switch
AW564A	HPE MDS 8/24c BladeSystem Fabric Switch

Fibre Channel blade switches

C8S45A	HPE Brocade 16 Gb/16 SAN Switch for BladeSystem c-Class
C8S46A	HPE Brocade 16 Gb/28 SAN Switch for BladeSystem c-Class
C8S47A	HPE Brocade 16 Gb/28 SAN Switch Power Pack+ for BladeSystem c-Class



HPE IO Accelerator options for HPE BladeSystem

All HPE IO Accelerator options for [HPE BladeSystem](#) products are supported with product specific Care Packs.

QK763A	HPE 1.2 TB IO Multi Level Cell (MLC) Accelerator for BladeSystem c-Class
QK762A	HPE 785 GB MLC IO Accelerator for BladeSystem c-Class
QK761A	HPE 365 GB MLC IO Accelerator for BladeSystem c-Class
AJ878B	HPE 320 GB IO MLC Accelerator for BladeSystem c-Class
BK836A	HPE 640 GB IO MLC Accelerator for BladeSystem c-Class

SAS BL Switch

All SAS BL Switch options for BladeSystem are supported with product specific Care Packs.

AJ864A	HPE 3 Gb SAS BL-c Switch
BK763A	HPE 6 Gb SAS BL Switch-Single Pack
BK764A	HPE 6 Gb SAS BL Switch-Dual Pack

Server and storage blades

All server, workstation, and storage blades for HPE BladeSystem are supported with product specific Care Packs. Refer to HPE QuickSpecs for specific model number stock-keeping units (SKUs).

UPS products exceeding 12 kVA

All uninterruptible power supply (UPS) products exceeding 12 kVA are supported with product specific Care Packs.

AF438A	HPE RP36000/3 36000VA Three Phase North American (NA) Uninterruptible Power System
AF439A	HPE RP36000/3 36000VA Three Phase International INTL Uninterruptible Power System

HPE Virtual Connect FlexFabric-20/40 F8 Modules

The HPE Virtual Connect FlexFabric-20/40 F8 Modules for c-Class BladeSystem include 3 years 9x5 next-business-day support. HPE Care Pack Services for the HPE Virtual Connect FlexFabric-20/40 F8 Modules are available to uplift or extend coverage.

691367-B21	HPE Virtual Connect FlexFabric-20/40 F8 Module for c-Class BladeSystem
691367-B22	HPE Virtual Connect FlexFabric-20/40 F8 Module for c-Class BladeSystem with TAA

HPE Virtual Connect 16 Gb 24-Port Fibre Channel Modules

The HPE Virtual Connect 16 Gb 24-Port Fibre Channel for c-Class BladeSystem modules include 3 years 9x5 next-business-day support. HPE Operational Services for the HPE Virtual Connect 16 Gb 24-Port Fibre Channel modules are available to uplift or extend coverage.

778720-B21	HPE Virtual Connect 16 Gb 24-Port FC TAA Module
751465-B21	HPE Virtual Connect 16 Gb 24-Port FC Module



ProLiant options

HPE Workload Accelerator options for HPE ProLiant servers

All HPE PCIe Workload Accelerator options are supported with product specific operational services. HPE Operational Services are available to uplift or extend support coverage.

803195-B21	HPE 800 GB NVMe Write Intensive HH/HL PCIe Workload Accelerator
803197-B21	HPE 1.6 TB NVMe Write Intensive HH/HL PCIe Workload Accelerator
794603-B21	HPE 1.2 TB Read Intensive Mezzanine PCIe Workload Accelerator for BladeSystem c-Class
794605-B21	HPE 1.6 TB Read Intensive Mezzanine PCIe Workload Accelerator for BladeSystem c-Class
803200-B21	HPE 800 GB NVMe Mixed Use HH/HL PCIe Workload Accelerator
803202-B21	HPE 1.6 TB NVMe Mixed Use HH/HL PCIe Workload Accelerator
803204-B21	HPE 2.0 TB NVMe Mixed Use HH/HL PCIe Workload Accelerator
708088-B21	HPE 350 GB HH/HL High Endurance (HE) PCIe Workload Accelerator
708090-B21	HPE 700 GB HH/HL High Endurance (HE) PCIe Workload Accelerator

HPE PCIe Workload Accelerators

729305-B21	HPE 700 GB HH/HL Mainstream Endurance (ME) PCIe Workload Accelerator
729307-B21	HPE 1.4 TB HH/HL Mainstream Endurance (ME) PCIe Workload Accelerator
763834-B21	HPE 1.3 TB VE PCIe Workload Accelerator
763836-B21	HPE 1.6 TB VE PCIe Workload Accelerator
763838-B21	HPE 3.2 TB VE PCIe Workload Accelerator
763840-B21	HPE 6.4 TB VE PCIe Workload Accelerator
775666-B21	HPE 1.0 TB ME PCIe Workload Accelerator
775668-B21	HPE 1.3 TB ME PCIe Workload Accelerator
775670-B21	HPE 2.6 TB ME PCIe Workload Accelerator
775672-B21	HPE 5.2 TB ME PCIe Workload Accelerator
831733-B21	HPE 1.3 TB RI-2 HH PCIe Accelerator
831735-B21	HPE 1.6 TB RI-2 HH PCIe Accelerator
831737-B21	HPE 3.2 TB RI-2 HH PCIe Accelerator
831739-B21	HPE 6.4 TB RI-2 HH PCIe Accelerator
877825-B21	HPE 1.6 TB PCIe x8 MU HH DS Card
877825R-B21	HPE 1.6 TB PCIe x8 MU HH DS Reman Card
877827-B21	HPE 3.2 TB PCIe x8 MU HH DS Card
877827R-B21	HPE 3.2 TB PCIe x8 MU HH DS Reman Card
877829-B21	HPE 6.4 TB PCIe x8 MU HH DS Card
877829R-B21	HPE 6.4 TB PCIe x8 MU HH DS Reman Card
877831-B21	HPE 4 TB PCIe x4 RI HH DS Card
877831R-B21	HPE 4 TB PCIe x4 RI HH DS Reman Card



HPE InfiniBand options

All HPE InfiniBand (IB) options are supported with product specific operational services.

409366-B21	Voltaire IB 4X DDR 24-port External Managed Switch
409367-B21	Voltaire IB 4X DDR 24-port Internal Managed Switch
450697-B21	Voltaire IB DDR Rev B 96-port Switch Chassis
450699-B21	Voltaire IB DDR Rev B 288-port Switch Chassis
450700-B21	Voltaire IB DDR Rev B 288-port Fabric Board
450702-B21	Voltaire IB DDR Rev B 24-port Line Board
450705-B21	Voltaire IB Rev B Power Supply
480498-B21	Voltaire InfiniBand 22-P dual-port 10GbE Line Board
480498R-B21	HPE 22P IB 2P 10GbE Line Remarketed Board
489183-B21	HPE 4X DDR InfiniBand Generation 2 Switch Module for BladeSystem c-Class
489184-B21	HPE 4X QDR InfiniBand Switch Module for BladeSystem c-Class
505958-B21	QLogic BLc 4X QDR IB Switch for BladeSystem c-Class
519571-B21	Voltaire IB 4X QDR 36-port Managed Switch
519571R-B21	HPE Voltaire QDR 36-port Managed Remarketed Switch
572769-B21	Mellanox IB QDR 324-port Switch Chassis
572770-B21	Mellanox IB QDR 324-port Line Board
572771-B21	Mellanox IB QDR 324-port Management Module
588682-B21	Voltaire VLL2 10GbE 288-port Switch Chassis
588683-B21	Voltaire VLL2 10GbE 24-port Line Board
588684-B21	Voltaire VLL2 10GbE Fabric Board
588685-B21	Voltaire VLL2 10GbE Management Board
588686-B21	Voltaire VLL2 10GbE Switch Power Supply
588686R-B21	HPE Voltaire 1500 Watt Power Refurbished Supply
589478-B21	QLogic InfiniBand QDR 36-port Switch
589478R-B21	QLogic IB QDR 36-port Refurbished Switch
589479-B21	QLogic IB QDR 324-port Switch Chassis
589480-B21	QLogic IB QDR 648-port Switch Chassis
589481-B21	QLogic IB QDR Management Module
589482-B21	QLogic IB QDR DDR 24-port Leaf Module



HPE InfiniBand options (continued)


589483-B21	QLogic IB QDR 18-port Leaf Module
589484-B21	QLogic IB QDR Power Supply
590200-B21	Voltaire IB QDR 324-port Switch Chassis
590200R-B21	HPE IB QDR 324-port Switch Refurbished Chassis
590201-B21	Voltaire IB QDR 324-port Switch Fabric Board
590201R-B21	HPE IB QDR 324-port Switch Fabric Refurbished Board
590202-B21	Voltaire IB QDR 648-port Switch Fabric Board
590203-B21	Voltaire IB QDR 324-port Switch 18-port Line Board
590203R-B21	HPE IB QDR 324-port Switch 18-port Line Refurbished Board
590204-B21	Voltaire IB QDR 324-port Switch Management Module
590204R-B21	HPE IB QDR 324-port Switch Management Refurbished Module
615679-B21	Voltaire IB QDR 144-port Switch Chassis
615680-B21	Voltaire IB QDR 144-port Switch Fabric Board
619672-B21	Voltaire IB 4X QDR 36-port Reverse Air Flow (RAF) Managed Switch
632220-B21	Voltaire IB 34-port QDR dual-port 10GbE Switch
632221-B21	Voltaire IB 34-port QDR dual-port 10GbE RAF Switch
632222-B21	Voltaire IB QDR 34-port dual-port 10GbE LM Switch
632223-B21	Voltaire IB QDR 34-port dual-port 10GbE RAF LM Switch
648311-B21	HPE 4X FDR InfiniBand Managed Switch module for c-Class BladeSystem
648312-B21	HPE 4X FDR InfiniBand Switch module for c-Class BladeSystem
670767-B21	Mellanox IB FDR 36-port Switch
670767R-B21	HPE Mellanox IB FDR 36-port Refurbished Switch
670768-B21	Mellanox IB FDR 36-port RAF Switch
670769-B21	Mellanox IB FDR 36-port Managed Switch
670769R-B21	HPE Mellanox FDR 36-port Managed Refurbished Switch
670770-B21	Mellanox IB FDR 36-port RAF Managed Switch
674277-B21	Mellanox IB QDR/FDR 648-port Switch Chassis
674277R-B21	HPE IB QDR/FDR 648-port Switch Refurbished Chassis
674278-B21	Mellanox IB QDR/FDR 324-port Switch Chassis
674278R-B21	HPE IB QDR/FDR 324-port Switch Refurbished Chassis



HPE InfiniBand options (continued)

674279-B21	Mellanox IB QDR/FDR 216-port Switch Chassis
674279R-B21	HPE IB QDR/FDR 216-port Switch Refurbished Chassis
674280-B21	Mellanox IB QDR/FDR Modular Management Board
674280R-B21	HPE IB QDR/FDR Modular Management Refurbished Board
674281-B21	Mellanox IB QDR Modular Fabric Board
674281R-B21	HPE IB QDR Modular Fabric Refurbished Board
674282-B21	Mellanox IB FDR Modular Fabric Board
674282R-B21	HPE IB FDR Modular Fabric Refurbished Board
674283-B21	Mellanox IB QDR Modular Line Board
674283R-B21	HPE Mellanox IB QDR Modular Refurbished Board
674284-B21	Mellanox IB FDR Modular Line Board
674284R-B21	HPE Mellanox IB FDR Modular Refurbished Board
712495-B21	Mellanox IB QDR/FDR10 36-port Switch
712496-B21	Mellanox IB QDR/FDR10 36-port RAF Switch
712497-B21	Mellanox IB QDR/FDR10 36-port Managed Switch
712498-B21	Mellanox IB QDR/FDR10 36-port RAF Managed Switch

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