

# Enable workplace productivity

## HPE Workplace Management Services

Give employees a full, flexible, and configurable managed desktop environment to meet diverse business requirements and user productivity needs. Let HPE help.

### Insights

- Make managing the desktop environment easier.
- Configure a scalable solution to address your specific requirements from base features to a full life cycle management solution.
- Identify areas to leverage your existing investments to gain or maintain efficiencies.
- Leverage globally centralized teams skilled at optimizing image creation, image testing, and management; software packaging; and distribution.
- Engage HPE expertise to create a personalized transformation journey to an improved operation.
- Give your users a consumer-like experience that promotes little downtime.

### HPE Workplace Management Services

Workplace Management Services enables clients in all industries to deploy and manage Windows®-based end-user computers to optimize business performance. Our workplace experts ensure that the operating system and applications on all computers are up-to-date and secure. Also, we provide comprehensive transformation services to migrate business environments from older versions of Windows to Windows 10. Our purpose-built tools automate and streamline tasks such as deploying, upgrading, or replacing computers. These transformation services allow you to focus your limited IT staff and budget on solving core business problems, rather than managing end-user computers.

### Value proposition

We use industry standard components and purpose-built tools to quickly transform outdated, unstable end-user computing environments into consistent, managed up-to-date productive platforms. HPE can implement solutions that leverage existing investments in application packaging, license agreements, or software distribution infrastructure. Our advanced tools and processes enable flexible deployment options for a variety of use cases, network environments, and self-service or full-service scenarios.

- **Cost Savings**—HPE re-architected the end-user computing environment for a large European telecom provider, reducing end-user computing IT costs by 50%.
- **User Self-Service**—HPE is helping a large agricultural cooperative reduce workplace services costs by as much as 25% by transitioning to a model that includes more end-user self-service for many workplace tasks.
- **Consistency**—HPE helped a government organization unify 97 government agencies and 90,000 users by providing a consistent solution that deployed over 120,000 newly configured devices.

### Client benefits

Support for older versions of Windows will end before some companies are ready. We can help you prepare by assessing your application estate and testing applications for Windows 10 compatibility, helping you conduct a pilot test of Windows 10, and helping you make choices about using new Windows 10 capabilities.

- Fast migration to Windows 10
- Ability to manage large, complex, multi-technology transformations
- Consistent support, regardless of user location
- Security baked into every tool and process
- Predictable price—monthly charges can include hardware and software

## Offering overview

- Get full value from your existing desktop management investments

## Industry applications

Workplace Management Services is broadly applicable to all industries. We support over 6 million Windows devices for hundreds of clients in industries such as the following:

- Public Sector
- Banking
- Chemical Manufacturing
- Life Sciences
- Agriculture
- Automotive
- Manufacturing
- Communication, Media, & Entertainment
- Travel & Transportation
- Retail
- Energy, Mining, & Utilities

If you have a specific business problem related to workplace management issues not addressed here, the services are very adaptable for your needs.

## Why HPE

1. **Fast Migration**—The HPE data-driven, analytical approach to Windows migration planning ensures an early start, high migration throughput, and on-time completion. Our adaptive migration process minimizes migration problems. Purpose-built tools automate user migration and enable many deployment options. With decades of Windows migration experience, HPE project managers and experts

have the technical skill to drive rapid transformations.

2. **Flexible**—HPE works skillfully to re-use existing software distribution infrastructure and application packaging as much as possible to reduce up-front costs. You can choose a complete solution or only the components you need.
3. **Consistent Support**—HPE Workplace Management Services provide the same support and experience regardless of user geographic location. To ensure the highest quality results with rapid turnaround time, we operate our centers of expertise with explicit standards for recurring activities, such as application packaging and image management.
4. **Secure**—Workplace Management Services has security designed into every tool and process. Our purpose-built tools and processes use secure protocols. Our procedures for handling applications employ hashing to ensure integrity. Processes for handling user data employ strong encryption to ensure data confidentiality.
5. **Comprehensive**—The HPE end-to-end approach includes expertise, purpose-built tools, and standard components. We also offer options for hardware financing, shipping and logistics management, full-service or self-service deployment, and secure disposal of old equipment.

## Proof Points

Leverage the power of a proven platform and related services from HPE:

- Leader, Gartner Magic Quadrant, End-User Outsourcing, North America, 2015

- Leader, Gartner Magic Quadrant, End-User Outsourcing, EMEA, 2015
- Leader, Forrester Wave, Global IT Infrastructure Outsourcing, 2014
- HPE manages 6+ million end-user Windows devices in more than 135 countries
- HPE services 44+ million service desk contacts (phone, self-service, Web tickets, etc) annually in 43 languages

## Next steps

With HPE Workplace Management Services, you get a complete life cycle solution that integrates cleanly with existing and future user services to further increase return-on-investment and total cost-of-ownership impact—including mobility, managed desktop, active directory, and more. Let our experts help you support and enhance your workplace productivity demands with this proactive and minimally disruptive transformation service.

- Review your workplace to identify operational inconsistencies, aging technology, and improvement opportunities
- Meet with a member of our team to discuss the value HPE brings to the workplace—enabling a range of services that unlock productivity
- Schedule an advisory session to conduct an infrastructure health check that will identify systemic issues and risks of service interruptions due to infrastructure and/or operational processes

Learn more at  
[hpe.com/us/en/services/consulting/mobility-workplace.html](https://hpe.com/us/en/services/consulting/mobility-workplace.html)



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4AA3-0813ENW, June 2016, Rev. 8