



HPE Vertica Deployment Roadmap Service

HPE TS Consulting

HPE Vertica Deployment Roadmap Service (“Service”) offers a three-day workshop designed to help customers start their Big Data journey on the right footing. The goal of the workshop is to develop a high-level roadmap for Vertica deployment into customers’ environment based on their specific goals and with a solution intended to produce meaningful business outcomes. The outputs of the HPE Vertica Deployment Roadmap Service may then serve as basis for subsequent design and implementation projects, such as that offered by the HPE Vertica Implementation Accelerator Service.

Service implementation

The workshop will be conducted at one physical customer site in the country where the Service is sold. It is important for the customer to ensure all stakeholders are invited to the workshop and have all inputs from all parties considered to maximize the benefits of the workshop.

Service planning and delivery

A HPE consultant will schedule the delivery of the Service at a time mutually agreed upon between HPE and customer, which shall be during local HPE standard business days and hours, excluding HPE holidays, unless otherwise agreed by HPE. Any services provided outside of HPE standard business days and hours will be subject to additional charges.

HPE consultant will perform the following activities:

Kick-off phone call

1. Introduction of stakeholders
2. HPE consultant to provide a pre-workshop questionnaire to be filled out by customer
3. Setup workshop schedule and travel plan

Topics covered in 3 days workshop:

Day-1

1. Introduction to Big Data and challenges
2. Use cases sharing and business requirements
3. Vertica architecture overview
4. HPE infrastructure reference architecture

Day-2

1. Interactive workshop discussion with customer on current environment, state
2. Identify customer priorities, challenges, and pain points
3. Customer existing processes, tools, data sources, and data flow
4. Customer goals, technical, and functional requirements

Day-3

1. Presentation of a roadmap report
2. High-level future state architecture
3. HPE recommendations
4. Potential next steps

Service limitations

The Service will be delivered as a single, continuous event. Activities such as, but not limited to, the following are excluded from the Service:

- Live hands-on Vertica product demonstration or training
- Implementation of HPE Vertica such as installation, migration, or integration of data
- Extract transform load/business intelligence tool development or implementation
- Complex data schema translation and development from a source database into HPE Vertica Enterprise Edition database

Duration and validity

Delivery of the Service will not exceed a total of three days or a maximum of 24 hours and will be performed onsite, or using a combination of remote and onsite.

You must schedule delivery of the Service to be completed within 120 days from the date of purchase. If you have not scheduled delivery of the Service within 120 days from purchase, these Services will expire. Under no circumstances shall you be entitled to a credit or refund for the unused Services.

The Service will be delivered as follows:

- Up to three consecutive days of onsite consulting

Travel expenses are not included in the cost of the Service and an estimate for travel expenses will be added to HPE's quotation.



Your responsibility

- Coordinate Service delivery within your organization by inviting relevant stakeholders such as IT managers, business owners, solution architects, SMEs, data analysts to the workshop.
- Assign a designated person from your staff who, on your behalf, will grant all approvals, provide information, attend meetings, and otherwise be available to assist HPE in facilitating the delivery of the Service.
- Ensure that a pre-workshop questionnaire is filled out and returned to HPE Consultant prior to the scheduled workshop.
- Ensure the availability of a conference room that has capacity to host the workshop with the number of intended participants.
- Retain and provide to HPE upon request all original software licenses, license agreements, license keys, and subscription service registration information, as applicable for the Service.
- You shall provide reasonable access and working space at the site as HPE may reasonably request. You will provide HPE and HPE subcontractor staff standard telephone and dial-up or comparable data access to HPE's network at industry-standard speeds. HPE shall observe your work rules and security and safety policies while performing HPE Services at the site of which HPE is informed of in writing in advance and that are not inconsistent with HPE's own business practices.

Service deliverable

Service deliverables are accepted upon delivery. HPE will provide a report deliverable based upon the outcome of the workshop, which can include the following:

- Customer current state
- Customer's goals and requirements for the Vertica implementation
- A future state diagram showing a conceptual architecture of the Vertical deployment
- HPE recommendations and next steps
- Pre-packaged Vertica reference materials



Terms

The Service is governed by the HPE Customer Terms for Professional Services.

Cancellation

To avoid a cancellation fee as defined herein, you must notify HPE in writing of cancellation or rescheduling at least ten business days prior to the delivery of the Service. Cancellations or rescheduling with less than ten business days notification will incur 100 percent of the Service Fee ("Cancellation Fee"). If you cancel with ten or more business days in advance of scheduled delivery, you may reschedule only if delivery will be complete within 120 days from the purchase date of the Service.

Change in scope

Changes in scope are not allowed for this Service. Additional or different services requested by you can be accommodated at an additional cost through a Statement of Work that will be mutually agreed and executed by the parties.

Learn more at
hpe.com/services/bigdata

Resources

For more information, contact your HPE representative or email HPE TS Consulting in your region at tscbds@groups.ext.hpe.com.

SKU H8E08A1



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