

Integration and Performance Services

Operate and Improve



Operation and Improvement Services enable you to get the best performance from your existing IT and stretch your budget further.

Keep pace with changing business requirements. Your organization is working faster and smarter than ever before to stay relevant in today's ever-changing market. IT needs to move at business pace so full advantage can be gained. At the same time, IT must overcome the increasing complexity that is inherent with IT operations today. Budgets are under pressure as IT organizations are asked to do more with less and at the same time the skills and expertise to drive new initiatives are scarce and costly to acquire.

Leverage proven services and methodologies from the experts at HPE Pointnext to get the best performance from your existing IT and stretch your budget further. Our tools and expertise can help you improve operational efficiency, address skill and resource gaps and help with projects as and when you need them, using onsite HPE Pointnext technical resources.

Assessment and Health Check Services

Keeping your IT systems in peak condition can be complex and time consuming. HPE Pointnext will analyze your IT environment using our expertise, IP and tools, then provide a report which highlights the performance and status of your IT infrastructure. We also provide a set of recommendations to help maintain or enhance the performance of your IT infrastructure and enable you to achieve maximum return on investment. If you need help implementing some or all of the recommendations, HPE Pointnext experts are available to scope and assist on the work.

ITSM Services

Rather than infrastructure, people and processes are the primary cause of downtime. It's imperative that your IT teams and processes operate correctly. Our IT Service Management experts can provide a range of cost-effective assessments to address people, process and technology concerns involved in the delivery of your critical IT services.

We're with you every step of the way

Boost your IT performance today, modernize for the future, and maximize your return on investment over your entire IT lifecycle.



[See the brochure for details](#)

Optimization and Performance Services

Minimize risk of downtime due to firmware issues and maintain your overall IT infrastructure at its peak performance level. Deep knowledge and specialist skills are required to successfully resolve performance incidents. This is where the HPE expertise can help speed up your organization's IT performance.

The HPE Performance Services specialists are experienced technical consultants, experts in the areas of performance consulting and capacity planning. Performance investigations will provide analysis and recommendations that will be implemented into your IT environment to improve performance, maintain availability and interoperability.

HPE Education Services

We offer Management of Change consulting services, technical training courses, service management and digital learning subscriptions. These services prepare your workforce to successfully address ongoing business needs for change, speed and transformation. We'll help your team develop the appropriate skills with hands-on labs, simulations, multimodality learning, custom and prepared curriculum, guided learning, and badge incentives.

HPE Service Credits

These are the simplest and most flexible way to purchase and consume technical, operational and professional services from HPE Pointnext and can be purchased in quantities of 10 or 30 credits, over one, three, four or five years.

The HPE Service Credit menu of services provides a wide range of standard and custom services that you can select from. Our Remote Credit Advisor will guide you through the wide range of services within the credit menu and help you select the service that is most suitable to solve your challenge. If you have a level of service that provides an Account Support Manager (ASM) they will provide service selection assistance and credit management activities.

Why choose Integration and Performance Services from HPE Pointnext?

Benefit from innovation built on HPE Intellectual Property. This lowers your risks and costs using proven best practices, automation and methodologies that have been tested and refined by HPE experts through 11,000 IT projects a year.

Work with best-in-class ecosystem partners. Accelerate your business with experienced, certified experts who can assist with a wide range of HPE and multivendor technology.

Get help when, where, and how you need it. Tap into a global delivery organization in more than 80 countries. Integration and Performance Services are available directly from HPE Pointnext or via our global channel partner network.

Choose from customized, standard or turnkey solutions. Get the ultimate in flexibility with standard deliverable packages for an off-the-shelf solution, or custom services tailored to meet your individual needs.

Learn more at hpe.com/services/consulting