

# QUICKSPECS

## Compaq ActiveAnswers™ for Trend Micro Server- Based Virus Filtering

### Overview

Compaq ActiveAnswers for Trend Micro Server-based Virus Filtering is a set of information and methodologies for planning, deploying, and operating centralized, server-based anti-virus solutions based on Trend Micro virus filtering software running on Compaq ProLiant servers. These solutions give you the tools to trap viruses and malicious code at the places where they most commonly enter and spread through the enterprise: the firewall and file server. The keystone of the solution is a management tool that enables you to set and maintain a seamless virus policy, for the enterprise or the workgroup, in a way that minimizes the likelihood of a viral infection. ActiveAnswers simplifies the implementation of Trend Micro's products in an enterprise-computing environment, providing a comprehensive set of enablers in one, centralized, dynamic source.

## BENEFITS

### Reduced Time to Solution

Compaq ActiveAnswers for Trend Micro Server-based Virus Filtering includes proven methods for planning, deploying and operating a comprehensive anti-virus solution within a complete security architecture. Tested and validated in Compaq labs, ActiveAnswers enablers can significantly reduce the time and resources required to integrate server-based virus filtering in an enterprise computing environment.

### Increased Confidence

The recommendations and best-practices offered in ActiveAnswers for Trend Micro Server-based Virus Filtering are based on extensive integration testing. The solution enablers include proven methods for implementing Trend Micro products within a corporate network. This reduces the risk associated with trial and error testing. Compaq solution providers and Compaq customers can move ahead with increased confidence knowing Trend Micro Server-based Virus Filtering is guarding against the infection of viruses and malicious code.

## ACTIVEANSWERS ENABLERS

The solutions enablers provided in ActiveAnswers for Trend Micro Server-based Virus Filtering are based on Compaq ProLiant servers running Microsoft Windows NT Server 4.0 and three separate Trend Micro products:

- InterScan VirusWall – filtering in conjunction with the firewall
- ServerProtect – scanning the file and application servers
- Trend Virus Control System (TVCS) – included with all Trend Micro server-based products – management for the enterprise's anti-virus solutions, wherever they are on the network

### Planning Enablers

Planning a successful anti-virus solution for the enterprise requires assessing a company's most common viral pathways and understanding how the evolution toward eCommerce and eBusiness across the Internet will increase the network's vulnerability to malicious code. The planning enablers within ActiveAnswers for Trend Micro Server-based Virus Filtering address key aspects of protecting the enterprise from viruses and malicious code. The planning enablers include:

- Primer on viruses and server-based virus filtering. The primer explains the basics of virus defense in the context of a complete security architecture.
- Three planning guides: one each for InterScan VirusWall, ServerProtect and TVCS. The planning guides provide information to facilitate implementation of all three anti-virus modules on Compaq servers.
- Recommended configurations simplify the hardware selection process by providing configurations that maximize network performance so that you can choose the solution that is right for you.

### Deployment Enablers

The deployment enablers include:

- Three deployment guides to simplify the complexity associated with server-based virus filtering: one each for InterScan VirusWall, ServerProtect and TVCS.
- Installation Procedures for Trend Micro Server-based Virus Filtering describes how to install the anti-virus software on Compaq ProLiant servers and provides steps to verify that the installation was successful.

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## ACTIVEANSWERS ENABLERS *(continued)*

### Operations Enablers

Effective operations of a server-based anti-virus solution are critical to the long-term security of an enterprise network, especially as the corporation increases the amount of business and communications it wants to conduct across the Internet. Operating a successful anti-virus and malicious code solution for the enterprise involves maintaining a regular software update schedule to prevent the latest virus outbreak from infecting your computer population, monitoring the network to identify the likely viral pathways, and integrating up-to-date technology for preventing the latest malicious code, such as rogue Java or Active-X applets. The operations enablers include:

- Operations guides, which simplify the operations process by providing techniques and procedures to maintain the anti-virus programs and to manage the total anti-virus solution via TVCS.
- References to Trend Micro's hot fixes and updates keep software current and simplifies the operations process.

## SOLUTION FULFILLMENT

Compaq products can be purchased through your existing Compaq Authorized Channel. Trend Micro Control System, InterScan VirusWall, and ServerProtect software can be purchased through your existing method of procurement.

Compaq Authorized Solution Providers and Compaq Services can help you implement a solution based on ActiveAnswers for Trend Micro Server-Based Virus Filtering. For more information, contact your local Compaq authorized reseller or visit [www.compaq.com/services](http://www.compaq.com/services).

## CONTENT SUPPORT

### Content & Accessibility Support

Compaq will provide content and website accessibility support to ActiveAnswers users worldwide. The key components of Compaq ActiveAnswers support structure include:

- Self-help FAQs
  - Provides quick help on common questions
- Internet messaging for all users
  - Establishes a single point of contact within Compaq
  - Registered Users
    - Can send inquiries on content or accessibility
    - Can provide feedback
    - Receive prioritized response within 1 business day (M-F)
    - Can set their inquiries' level of urgency
  - Visitors
    - Can provide unidirectional feedback to Compaq

ActiveAnswers Content Support addresses specific questions pertaining to the usage of content in the delivery of the solution. Typical questions may include:

- Tool usage
- Sizer and configuration output
- Content errors or omissions

ActiveAnswers Accessibility Support addresses general website inquiries pertaining to:

- Page links
- Web response times
- Password administration
- Site availability

## HOW TO PURCHASE

Compaq ActiveAnswers provides online tools and technical information to plan, deploy and operate business solutions. Register at no charge at [www.compaq.com/ActiveAnswers](http://www.compaq.com/ActiveAnswers).